ACADEMY OF BUSINESS ADMINISTRATION

2005 INTERNATIONAL CONFERENCE

AUGUST 3 - 7, 2005

Intercontinental Praha Prague, Czech Republic

WELCOME

It is our pleasure to welcome all participants to the 2005 International Conference of the Academy of Business Administration.

We would like to take this opportunity to express our appreciation to everyone who contributed their time, energy and expertise to making this conference a success. Each participant's contribution helps the Academy fulfill its mission of disseminating high quality research in the field of business administration.

Each conference owes a large debt to the program committee. The track chairs have done a wonderful job of soliciting and reviewing quality work for this conference. As usual it is a pleasure for us to spend time with old friends and hear what everyone has been up to. At the same time, it is exciting to meet new participants and get to know them and their work. We hope you will join us in making an effort to make our newcomers welcome and encouraging them to come back again and again as many of you have done.

Over the years, we have tried very hard to create a warm and supportive environment in which conference participants can share their work. It is the thoughtful comments of the reviewers and the lively discussions of this work that truly make us proud of this conference.

We hope you enjoy the conference and your stay in the beautiful and historic city of Prague. Given our location, after the conference is over we have no doubt that we will all harbor warm memories of Prague for some time to come.

Dr. Sam Fullerton Conference Chair

Dr. David L. Moore Program Chair

SCHEDULE FOR SPECIAL EVENTS

WEDNESDAY, AUGUST 3

3:00 PM-5:00 PM Registration

THURSDAY, AUGUST 4

9:00 AM –1:00 PM Registration 9:00 AM–9:30 AM Coffee Break

9:30 AM-11:00 AM Competitive Sessions

11:00 AM-11:30 AM Coffee Break

11:30 AM-1:00 PM Competitive Sessions

7:00 PM-9:00 PM Reception

FRIDAY, AUGUST 5

9:00 AM-1:00 PM Registration

9:00 AM-9:30 AM Coffee Break

9:30 AM-11:00 AM Competitive Sessions

11:00 AM-11:30 AM Coffee Break

11:30 AM-1:00 PM Competitive Sessions

6:00 PM-7:00 PM Reception

7:00 PM–9:00 PM Awards Banquet

SATURDAY, AUGUST 6

9:00 AM-1:00 PM Registration 9:00 AM-9:30 AM Coffee Break

9:30 AM-11:00 AM Competitive Sessions

1:30 PM-3:30 PM Luncheon

SUNDAY, AUGUST 7

TRAVEL DAY – HAVE A SAFE AND PLEASANT TRIP HOME AND AS ALWAYS WE HOPE YOU WILL JOIN US IN PALM BEACH, ARUBA, IN DECEMBER FOR THE 2005 GLOBAL TRENDS CONFERENCE; IN SANTA FE, NEW MEXICO, IN APRIL FOR THE 2006 NATIONAL CONFERENCE OR IN MUNICH, GERMANY, NEXT AUGUST FOR THE 2006 INTERNATIONAL CONFERENCE. WATCH THE ABA WEBSITE FOR UPDATED INFORMATION ON ALL CONFERENCES AT www.lemoyne.edu/ABA

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Brian Watts California State University - San Bernardino

YOUR PROGRAM COMMITTEE IS PLEASED TO PRESENT YOUR PROGRAM FOR THE 2005 INTERNATIONAL CONFERENCE OF THE ACADEMY OF BUSINESS ADMINISTRATION

WEDNESDAY, August 3, 2005

3:00 PM - 5:00 PM REGISTRATION

9:00 AM - 1:00 AM REGISTRATION

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Marketing I

ROOM A Session Chair: Ahmed Ghoneim

King A-Aziz University (Kingdom of

Saudi Arabia)

Organizational Uncertainty and Absenteeism: A Relationship Manifested Through Sick Leave Usage

James Lohr

Nova Southeastern University

** The Interaction of Trust, Relational Selling and Team Sales in B2B Sales Success

Richard A. L. Caldarola Troy State University

*** The Influence of Sales Promotion on Consumers' Store Choice

Susana Marques da Cunha

Jose Crespo de Carvalho
ISCTE Business School Lisbon (Portugal)

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Business Education

ROOM B Session Chair: Harjit Arora

LeMoyne College

* Practicing Diversity as a System for Life Long Learning:
Making a Contribution to Business and Public
Administration

Kirsten Kim Loutzenhizer Barry University

** Human Rights and the Business Curriculum

John Betton

University of Wisconsin, La Crosse

*** Increasing Globalization and its Impact on the U. S.

Higher Education

John J. Considine

Harjit Arora

LeMoyne College

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM Business Communications

ROOM A Session Chair: Lillian Chaney

University of Memphis

* Do Learning Styles and Skills Influence Student Perceptions of Client Based Learning

Amy L. Parsons Elzbieta Lepkowska-White Skidmore College

** The Effects of Communication Skills on Personal Power

Charles F. Day

Nova Southeastern University

*** Demographic Differences in Students' Knowledge of

Office Politics

Catherine G. Green Lillian H. Chaney

The University of Memphis

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM E-Commerce Issues

ROOM B Session Chair: Theresa Day

Nova Southeastern University

* Strategic Decision Making in the Emerging Field of E-Commerce

Rodney Oudan Elmira College

** Developing and Implementing a Global e-CRM Strategy: The Case for EAG Financial Services

Michael Shumanov
Michael Ewing

Monash University (Australia)

*** The European Union (EU) Privacy Law and How It Impacts U. S. International E-Commerce

Theresa Day

Nova Southeastern University

THURSDAY, August 4, 2005

7:00 - 9:00 PM - Reception

9:00 AM - 1:00 AM REGISTRATION

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Marketing II

ROOM A Session Chair: Ahmed Ghoneim

King A-Aziz University (Kingdom of

Saudi Arabia)

* Advertising Ethics: A Field Study on Turkish Consumers

Elif Akagün Ergin Handan Özdemir

Çankaya University (Turkey)

** The Theory of Marketing in Developing Countries

Rodney Oudan

Elmira College

*** Ethnography in Marketing Research

Kimberly Porter Martin

University of LaVerne

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Leadership, Job Satisfaction and Spillover Effects

ROOM B Session Chair: Kirsten Kim Loutzenhiser

Barry University

Split Leadership Structure and Board Effectiveness: Evidence from Turkey

Zeynep Gokakin

Istanbul Bilgi University (Turkey)

Erkan Uysal

Capital Markets Board of Turkey (Turkey)

** Career Anchors: Distribution and Impact on Job

Satisfaction

Nira Danziger Rony Valency

The College of Management Rishon Lezion (Israel)

*** Do Export Spillover Effects Really Exist

David Stewart

Memorial University

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM Global Management and Marketing

ROOM A Session Chair: James (Bim) Beckman

University of Applied Sciences Fulda

(Germany)

Promotions as a Market Expansion Device in Germany: Any Differences from a Standard American Model?

Carmen Schubert

University of Applied Sciences Fulda (Germany)

Norton Marks

California State University - San Bernardino

** InterCultural Issues in the Global Management Strategies of two European Corporations: TUI (Germany and L'Oreal (France)

Katharina Henkel Kirstin Stuermer

James (Bim) Beckman

University of Applied Sciences Fulda (Germany)

*** Action Research in the Development of International Management Theory and Practice: Some Examples

Josef Neuert

James (Bim) Beckman

University of Applied Sciences Fulda (Germany)

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM Exchange Rates, Earnings and E-Commerce

ROOM B Session Chair: Malik Mirza

Queensland University of Technology

(Australia)

* Empirical Testing of Random Walk of Euro Exchange Rates: Evidence from the Emerging Markets

Osamah M Al-Khazali

American University of Sharjah (U. A. E.)

Evangelos P. Koumanakos

National Bank of Greece (Greece)

** The Development and Exploratory of an E-Commerce Model

Kerry Chipp

University of Witwatersrand (South Africa)

*** Earnings Persistence and the Value of Accounting Accruals in Emerging Markets

Farshid Navissi

University of Auckland (New Zealand)

Malik Mirza

Queensland University of Technology (Australia)

6:00 PM-7:00 PM Reception

7:00 PM-9:00 PM Awards Banquet

SATURDAY, August 6, 2005

9:00 AM - 11:00 AM REGISTRATION

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Finance and Economics

ROOM A Session Chair: Elias Grivoyannis

Yeshiva University

Calendar Anomoly in the Greek Stock Market: Stochastic Dominance Analysis

Osamah M. Al-Khazali

American University of Sharjah (U. A. E.)

Evangelos P. Koumanakos

National Bank of Greece (Greece)

Chong Soo Pyun

University of Memphis

** 9 - 11 Revisited: An Analysis of Trading Anomolies

Pat Obi

Purdue University - Calumet

*** The Liquidity Trap Dilemma in Japan: An Econometric

InvestigationElias Grivoyannis

John Malindretos

Yeshiva University

SATURDAY, August 6, 2005

9:00 AM - 9:30 AM COFFEE

9:30 AM - 11:00 AM Small Business and Entrepreneurship

ROOM B Session Chair: Prasad Kakumanu

University of Scranton

* Ghanian Entrepreneurs: The Characteristics, Motivation for Business Ownership, Perceived Success Factors and Problems

Hung Manh Chu Charles McGee Cynthia Benning West Chester University

National Differences in Levels of Women's Participation

in Entrepreneurship: Theoretical Considerations

C. Christopher Baughn

Kent E. Neupert

Boise State University

Ben-Leng Chua

The Chinese University of Hong Kong (People's Republic of China)

*** Outsourcing: Its Benefits, Drawbacks and Other Related

Issues

Prasad Kakumanu Anthony Portanova University of Scranton

SATURDAY, August 6, 2005

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM Finance and Lean Operations

ROOM A Session Chair: Elias Grivoyannis

Yeshiva University

* Sigma and Lean Operations

Elzbieta Trybus
California State University, Northridge

** Ownership of Residential Property in Regional Housing Markets

Andrew Narwold
University of San Diego

*** The Odds Ratio and the Relative Risk: Tools for Conformity with EEOC Legislation

Elias C. Grivoyannis Yeshiva University

SATURDAY, August 6, 2005

11:00 AM - 11:30 AM COFFEE

11:30 AM - 1:00 PM Marketing III

ROOM B Session Chair: Jane Summers

University of Southern Queensland

(Australia)

* The Impact of Structure on Marketing Success in Australian Rules Football Clubs

> Melissa Johnson Morgan Jane Summers Kristy West

> > University of Southern Queensland (Australia)

** Why Some Pay for Pleasure When Others Do Not: A Preliminary Study of

Skaters

Jared L. Young Jane Summers Melissa Johnson Morgan

University of Southern Queensland.

SATURDAY, August 6, 2005

1:30 PM - 3:00 PM Luncheon

SUNDAY, August 7, 2005

TRAVEL DAY - HAVE A SAFE AND PLEASANT TRIP HOME AND AS ALWAYS WE HOPE YOU WILL JOIN US IN PALM BEACH, ARUBA, IN DECEMBER, 2005, OR SANT FE, NEW MEXICO, IN APRIL, 2006, OR MUNICH, GERMANY, IN AUGUST, 2006. WATCH THE ABA WEBSITE FOR UPDATED INFORMATION ON ALL CONFERENCES AT www.lemoyne.edu/aba